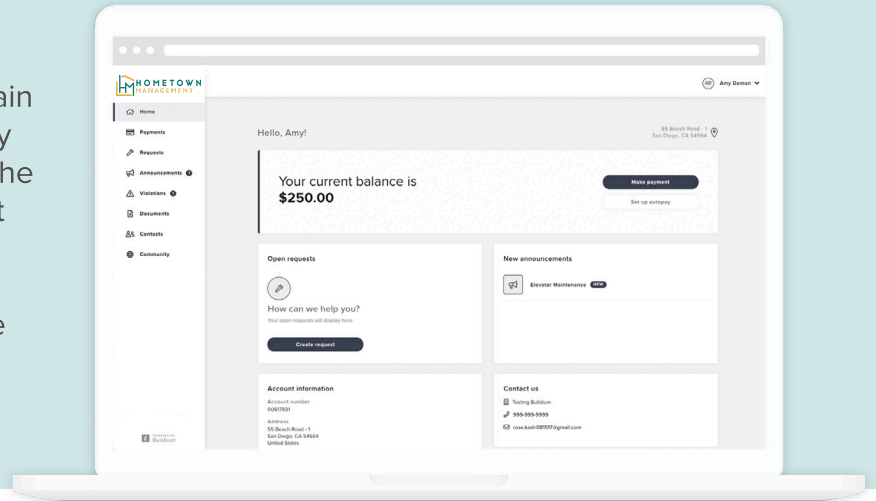


# Get to know your Resident Center

It has been designed specifically to let you easily manage your living experience and make payments online. We've provided some instructions below to help you get up and running—let's get started!

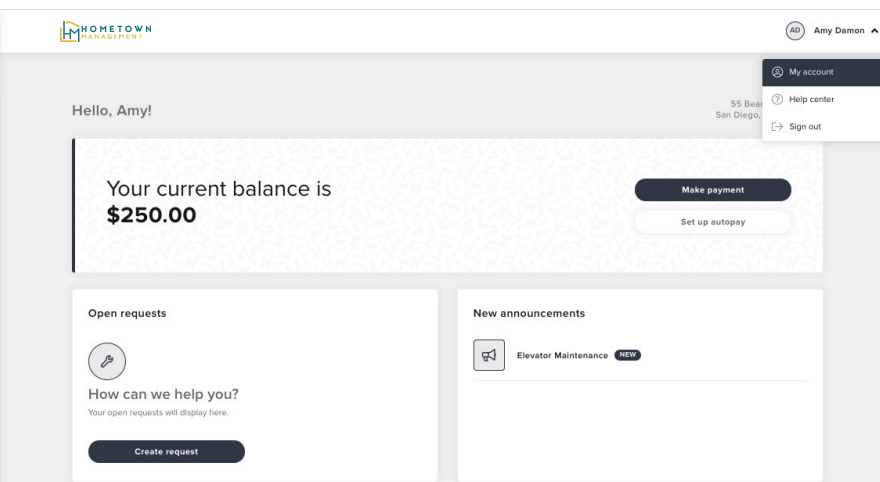
## Create a password & sign in

Your password will be sent in a welcome email. The email will contain the website, login ID, and temporary password to use when you sign in the first time. Sign in using the Resident sign-in box on the right side of the screen. You will be prompted to change your password the first time you sign in.



### 24/7 access from anywhere

The Resident Center is fully mobile responsive and available 24 hours a day so you can make payments, submit requests, or access important documents anytime, anywhere.



## My account

You can use the “My Account” page to keep your contact information up-to-date and to change your password.

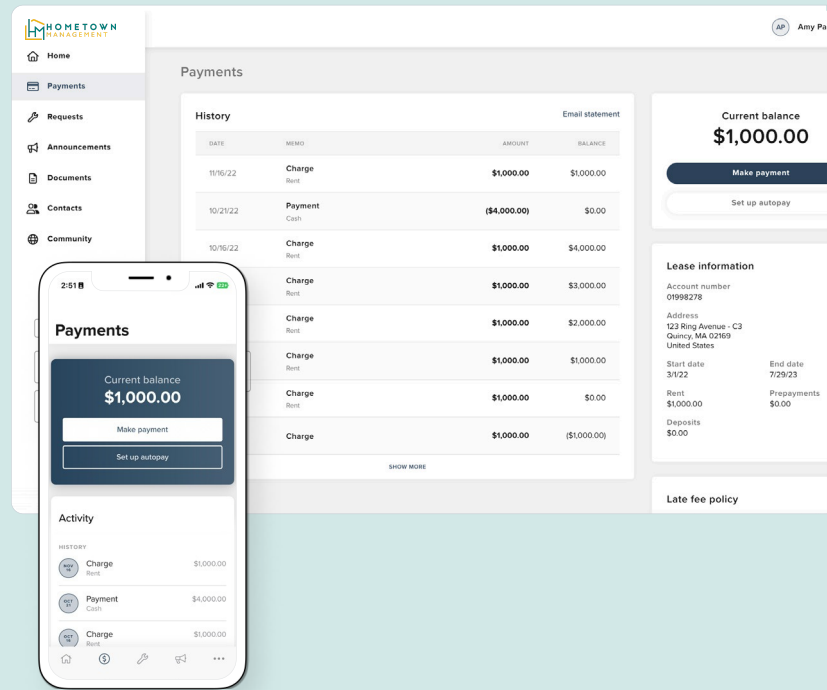
You can also add or edit your emergency contact here.

# Payments

The Payments page shows your transaction history - charges, payments, refunds, and more. From here, you can make a one-time payment or set up autopay.

Make a payment online by clicking the “Make Payment” button from the home dashboard or payments page. You have the option to make a one-time payment or set up an automatic payment to process on a regular basis.

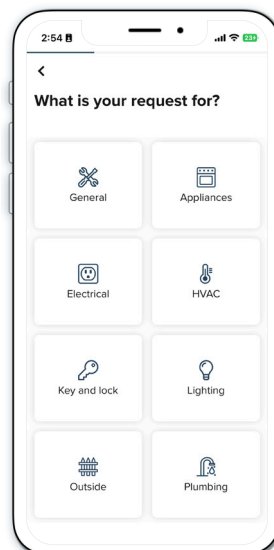
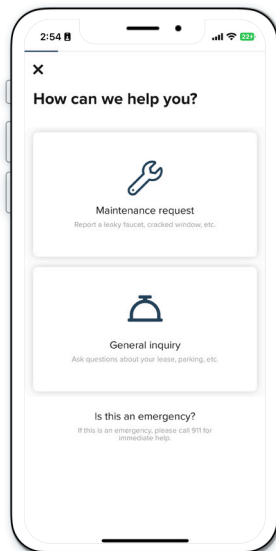
You can schedule the payment for a later date—or to pay immediately. Once you make a payment, it may take a day or two for the charge show up on your bank or credit card statement. If an online payment is refused by your bank, it will reflect on the Payments page automatically.



# Requests

The requests page allows you to submit either a maintenance request or general inquiry.

The maintenance request page will allow you to provide the necessary information about your issue in order to get it fixed as soon as possible.

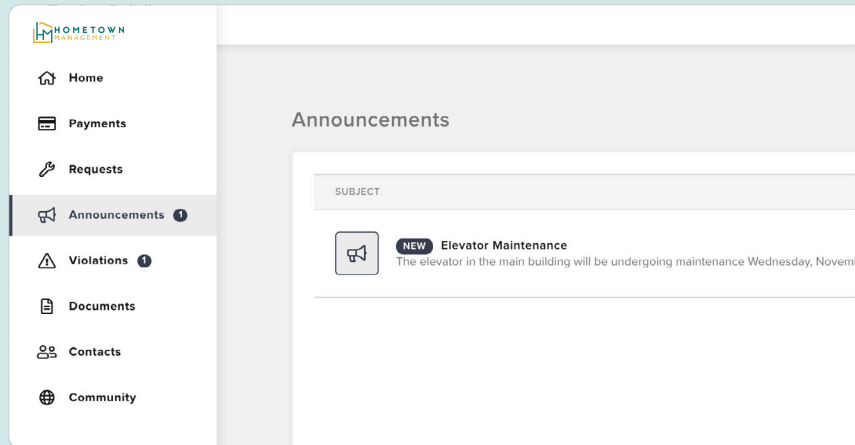


Once submitted, your request is saved and available here. You can come back to the request to check on the status. When updates are made, we'll let you know by text, email, and on this page.

## Announcements

You will receive important news and updates which will be posted on the resident site and also sent to your email.

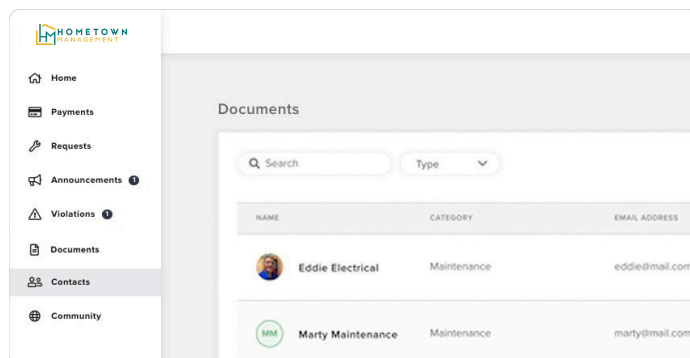
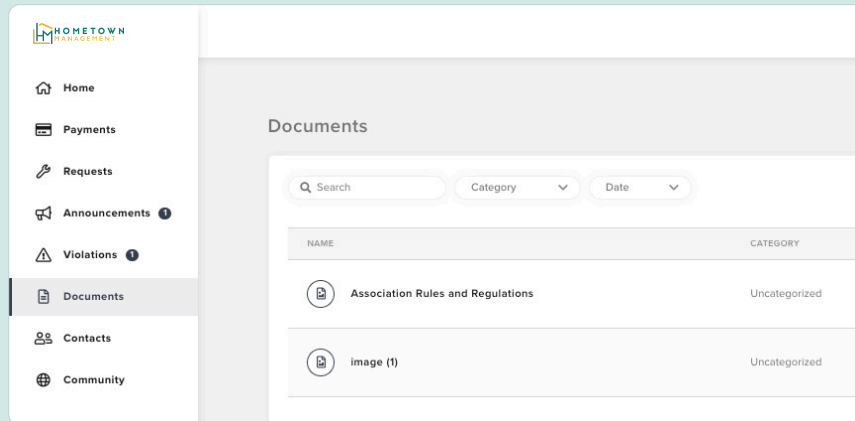
You can log in to your resident center to check for new announcements right on the dashboard.



## Documents

The Documents section shows all files that have been shared with you.

For example, you might find a scanned copy of your lease, lease extensions, invoices, etc



## Contacts

The Contacts section helps you find your way in your neighborhood. You will find phone numbers and websites of local utilities, services, and other useful information here.

## Renters Insurance

Purchase a renters insurance policy and get coverage within seconds directly through the resident center. Protect your belongings for as low as \$8/mo\* and automatically notify us of your new policy.

### Pick your policy

Check "renters insurance" off your to-do list! Choose the policy that best fits your needs.

#### Basic

No frills—you're looking to cover the essentials.

**\$10.17 /mo**

\*Estimated monthly cost

INCLUDES

Personal property coverage	\$10,000
Liability coverage	\$100,000
Guest medical expenses	\$1,000
Emergency living expenses	\$2,000

Plus event coverage for fire and smoke damage, water backup, explosions, theft and more.

Get started

RECOMMENDED

#### Standard

A solid choice that meets most renters' needs.

**\$13.03 /mo**

\*Estimated monthly cost

INCLUDES

Personal property coverage	\$20,000
Liability coverage	\$100,000
Guest medical expenses	\$1,000
Emergency living expenses	\$4,000

Plus event coverage for fire and smoke damage, water backup, explosions, theft and more.

Get started

#### Premium

Got extra stuff to protect? This is for you.

**\$16.75 /mo**

\*Estimated monthly cost

INCLUDES

Personal property coverage	\$30,000
Liability coverage	\$100,000
Guest medical expenses	\$1,000
Emergency living expenses	\$6,000

Plus event coverage for fire and smoke damage, water backup, explosions, theft and more.

Get started

\*Prices may vary

## Rent Reporting

Sign up for rent reporting and build your credit by reporting your on-time rent payments to the credit bureaus.

AP Amy Pallatoni

- Home
- Payments
- Requests
- Announcements
- Documents
- Contacts
- Community
- Resident Services
  - Renters Insurance
  - Rent Reporting

### Rent Reporting

powered by Buildium®

You already pay rent. Why not build your credit history too?

Let your hard-earned rent payments jumpstart your credit.

Sign up now for \$4.99/month

Sign up

You pay rent every month and your good track record isn't automatically reported to the major credit bureaus—but it can be.

**Why is rent reporting worth it?**  
You already know building good credit is the key to getting the big-ticket items you want, better loans, lower interest rates, and more. By automatically reporting your on-time rent payments, you can start building credit today\* without any negative effects.

Did you know that reporting your rent can up your credit score by 60 points on average?

\*Hometown Management is not a credit bureau and does not have direct influence over any aspect of credit bureau consumer profiles or credit scores calculated by the bureaus. Each bureau will determine, in its sole discretion, whether and how to use reported rent payment information.



Download the **Resident Center** mobile app today!

